OEM VERSION #3123

BIGFOOT HYDRAULIC SYSTEMS

OWNER'S MANUAL

For Motorhome / Recreational Vehicle Leveling & Stabilizing Systems



Bigfoot Leveling Systems
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UNITED STATES PATENTS
#10093286 #10759396 #10821944



This manual provides general instructions. Many variables can change the circumstances of the instructions, i.e., the degree of difficulty, operation and ability of the individual performing the instructions. This manual cannot begin to plot out instructions for every possibility, but provides the general instructions, as necessary, for effectively interfacing with the device, product or system. Failure to correctly follow the provided instructions may result in death, serious personal injury, severe product and/or property damage, including voiding of the Bigfoot warranty.

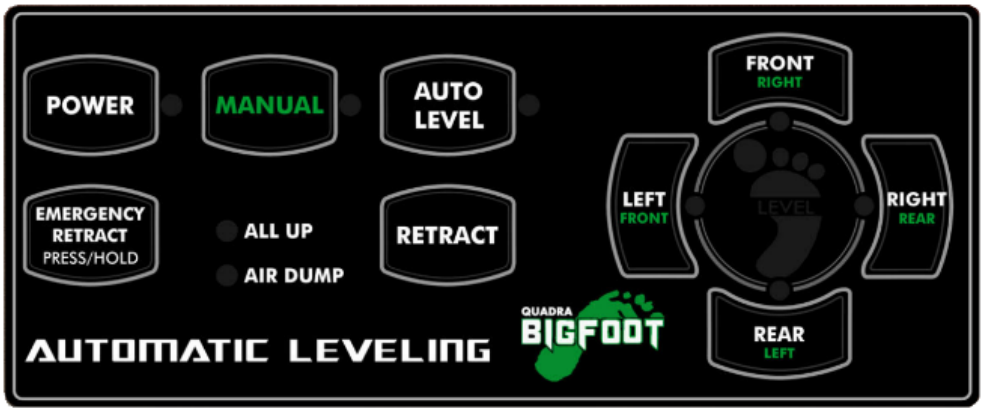


- Failure to follow instructions provided in this manual may result in death, serious personal injury and/or severe product and property damage, including voiding of the component warranty.
- During operation of our systems, the vehicle or trailer tires should maintain contact with the ground - moving to a more level area may be required.
- During servicing make sure that the coach is supported according to the manufacturer's recommendation and not our systems, as it is not intended to be used for any work or persons under the vehicle. Lift the coach by the frame and never the axle or suspension. Do not go under the coach unless it is properly supported. Unsupported coaches can fall causing death or personal injury or product or property damage. Use proper personal protective equipment.



- Always wear eye protection when performing service, maintenance or installation procedures. Other safety equipment to consider would be hearing protection, gloves and possibly a full face shield, depending on the nature of the task.
- Moving parts can pinch, crush, or cut. Keep clear and use caution.

Automatic Leveling Controls



Most info related to class-C's, but most operational info relates to all Bigfoot automatic leveling as long as your panel resembles what is on this page.



Operation:

Vehicle ignition/accessory must be OFF in order to auto level or extend the jacks.
Make sure slide outs are retracted prior to operating leveling system to avoid damaging slide outs.
System is not tied to vehicle parking brake.
Panel will shut off automatically after 5 minutes of no use.
Panel will turn on automatically after ignition is turned on, safety feature to monitor that cylinders are retracted.

1. Turn panel/system on and let system run through its diagnostic mode. Lights will flash clockwise around the green foot on right side of panel.

2. To Auto level: When the lights stop flashing, simply press the AUTO button once and release. There can be no movement in the coach during this 60-90 second process, best if operated from outside vehicle or sitting still inside.

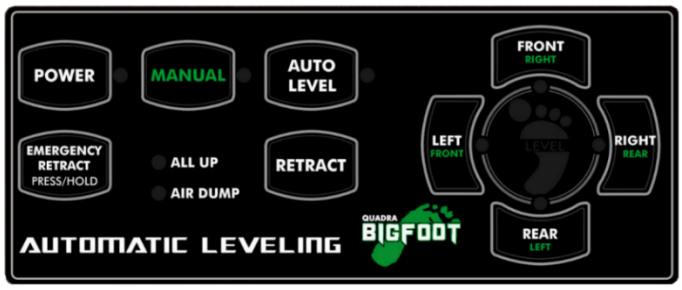
3. If choosing Manual Mode, press and hold the MANUAL button until light comes on. Now each button on the right will extend the corresponding cylinder. When in the MANUAL mode, each leveler may be operated individually. FRONT operates right front. RIGHT operates right rear. REAR operates left rear. LEFT operates left front. When using this feature it is important to level the coach by using two levelers at a time or small individual increments to avoid twisting the RV body. For example, right front and right rear, this puts less stress on the frame. To individually retract, press the RETRACT button and the cylinder button simultaneously. Turn panel off when finished.

4. To retract the levelers: Simply turn the panel on and press and release the RETRACT button. The pump will shut off when all four cylinders are fully retracted and the ALL UP light comes on. Always do a visual check to verify all four cylinders are completely retracted. If one or more cylinders are not fully retracted and the ALL UP light is on, press and hold the EMERGENCY RETRACT button until they are all retracted and see troubleshooting section to identify what may be going on.

5. The EMERGENCY RETRACT button, this is used to override the electronic safety features built in the control to retract all four cylinders simultaneously. You will need to press and hold this button until all four are retracted completely, once released the panel will shut off. As long as there is enough voltage in the house batteries to turn the motor, this button will retract the cylinders.

Programming mode or “all lights flashing on panel”

When all the lights are flashing on the panel, this means the control is in programming or zero mode. This is where the user sets the level program in the controller. When the panel is first installed or hooked to power, it will enter this mode automatically. To quickly get out of this mode (if program has already been set) just press the POWER button or EMERGENCY RETRACT button to shut panel off.

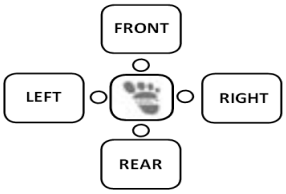


To Program Level Position

If all lights are flashing move to step 3.

1. Make sure all four cylinders are retracted, if they are move to step 2. If not, turn panel ON, let diagnostic lights flash until they stop (within 30 seconds). Press RETRACT button, when all up light comes, move on.
2. Enter zero or programming mode by turning the panel on, diagnostic lights will cycle, then press FRONT RIGHT (top button over Bigfoot logo) button five times, then REAR LEFT button five times (not too fast or too slow, standard second count).
3. All lights will come on, you are in zero mode. Press and hold each cylinder button (Ex. FRONT RIGHT) individually until the cylinder touches the ground, then STOP. Run the next cylinder, press and hold, stop once it touches the ground.

   Keep in mind to avoid twisting RV body with individual adjustments.



FRONT indicator operates the right front.
RIGHT operates the right rear.
REAR operates the left rear.
LEFT operates the left front.

4. Once all four are on the ground, you must choose a level reference point. This is where the controls will level to on your vehicle. Examples include corner of counter top near controller, floor just in front of step, etc. But you must only choose one spot. Place a bubble level on the reference point of the vehicle you want to level, Example: floor in front of the entry step. Place level so it is reading front to rear.
5. Find the low end and extend the corresponding cylinders individually until the bubble reads level front to rear, you can do small increments individually or in pairs, make sure you let coach settle before continuing to lift (coach will shake). Once bubble level is level front to rear do the same for left to right. Keep in mind, when programming you want to use as little of cylinder travel as possible.
6. Once level in both directions, verify that all four cylinders are touching the ground, if not bump a cylinder, re-check level. If satisfied, next step.
7. Press the RETRACT button three times, this stores the program. Wait until the Bigfoot icon LED comes on (AIR DUMP light will flash, just wait). Once the foot light comes on, press RETRACT to retract cylinders. If you do not want to store program, just turn panel off or press EMERGENCY RETRACT.
8. Panel is now programmed, now every time you press AUTO it will come to this position. Can always be re-programmed. If loss of power occurs or sensor is unplugged, sensor will still have program stored.

ALL UP Light

Light comes on when all four limit switches have been made. This is a normally closed circuit, limit switch mates and circuit opens, ALL UP light comes on. Wired in series so light will go off if only one switch is not made.

Bigfoot Light

Shaped like a footprint, it comes on solid when auto level process is complete or successful. Light will flash when coach is “near” level position, however auto level program may not be finished yet.

Audible Alarm

Alarm will sound (sounds like seat belt alarm) when the ignition or accessory is on and there is no ALL UP light. This means that one or more of the cylinders are not fully retracted. If this happens, press and hold EMERGENCY RETRACT until the alarm goes off or shut ignition off and retract the system. If the alarm does not shut off, this could mean that one of the footpads came up at an angle (pivoting dome design can interfere with solid connection if not straight) or that one of the pins are bent and are not making contact with the switch. Extend each cylinder individually, and inspect, then press RETRACT (not in manual mode) so that all cylinders retract. Check for ALL UP light. If not, repair switches by removing with 7/8” wrench and cleaning with WD40 (spherical ball switch), then try again.

To temporarily get rid of alarm: After retracting each cylinder with emergency retract button, temporarily disconnect (unplug) two spade connectors on switch at particular cylinder (located near footpad) OR unplug control panel or leveling sensor to eliminate alarm from beeping as long as you have confirmed cylinders are retracted. Then repair switches and return to proper installation. This is for disabling alarm only while camping, Quadra does not recommend putting the vehicle in gear with this setup.

Pump does not shut off when cylinders are fully retracted…

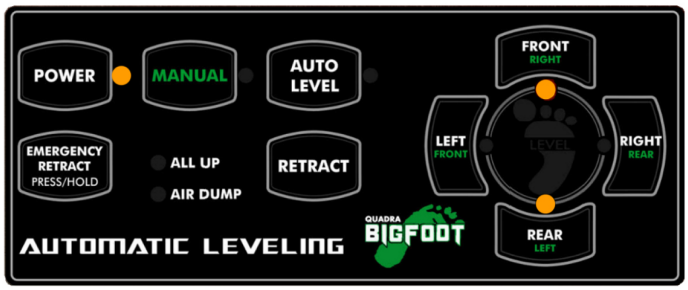
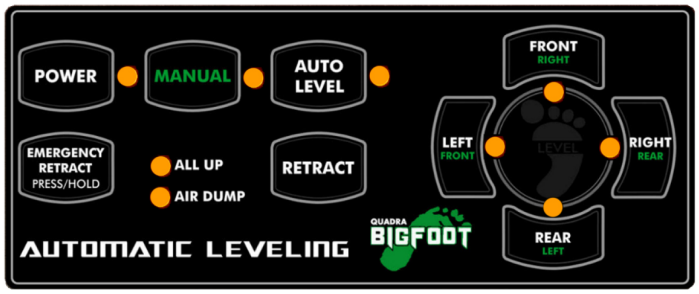
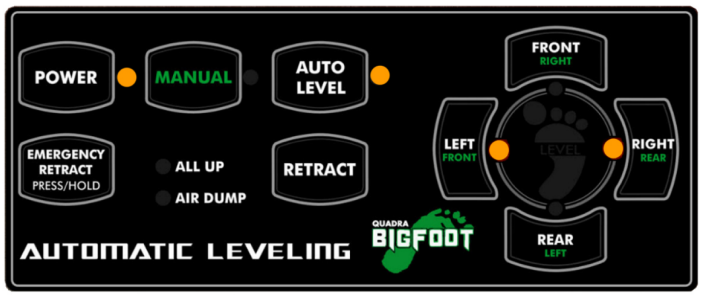
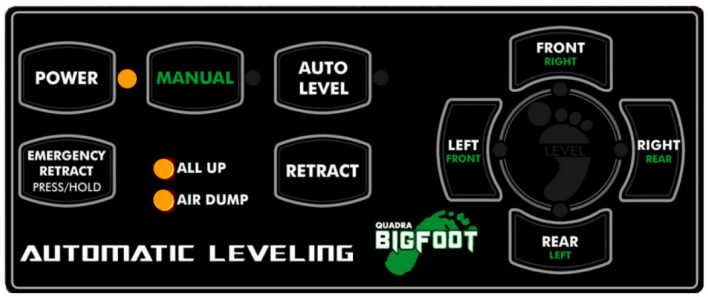
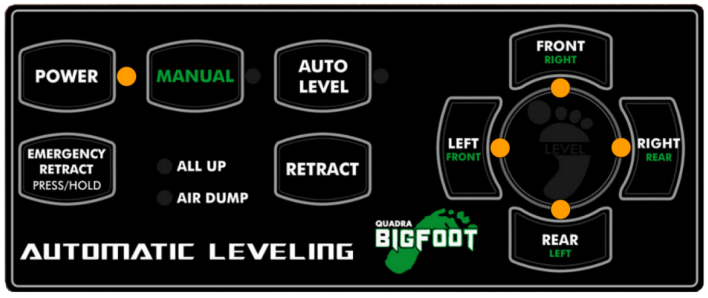
If you have an ALL UP light and pump will not shut off once light is on, then there may be damage to the harness during installation (screw or p-clip smashing wires causing short). Send replacement harness or inspect harness along subframe beams underneath coach (we have found this issue before with the p-clips smashing harness or screwed into looming/harness). User can shut pump off by pressing EMERGENCY RETRACT.

If you do not have an ALL UP light, then a limit pin is bent or damaged not making contact with a limit switch, check pins near footpads on each cylinder. If one is bent, they can be straightened, remove with 7/8” wrench. OR for temporary solution the limit switch itself can be unplugged (two spade connectors) and use EMERGENCY RETRACT to completely retract all four cylinders.

One or two cylinder lights on right side of panel on or flashing…

FRONT RIGHT, RIGHT REAR, REAR LEFT, LEFT FRONT: any one or two of these buttons operate corresponding cylinders, the lights however will indicate the low points of the coach at all times, so when one or two of them are on or flashing, the control is just indicating to the user where the low point is. However, if FRONT & REAR or RIGHT & LEFT flash this means there is an error code (see troubleshooting) as opposite ends of the coach cannot both be the lowest points.

Control Panel Lights

	FRONT RIGHT & REAR LEFT LIGHTS FLASHING, THIS MEANS LOW VOLTAGE TO CONTROLS, PANEL INOPERABLE EXCEPT EMERGENCY RETRACT, SEE “LOW VOLTAGE CODE” ON NEXT FEW PAGES.
	ALL LIGHTS ARE FLASHING, THIS MEANS PANEL IN ZERO OR PROGRAMMING MODE, SEE NEXT PAGES. SOME FUNCTIONS INOPERABLE UNTIL OUT OF THIS MODE. CAN PRESS EMERGENCY RETRACT TO QUICKLY EXIT.
	LEFT FRONT & RIGHT REAR LIGHTS ARE FLASHING, THIS MEANS SYSTEM TIMED OUT, STROKED OUT, OR HAD MOVEMENT DURING AUTO LEVEL. PRESS RETRACT. SEE “TIMED OUT CODE” ON NEXT PAGES.
	ALL UP & AIR DUMP LIGHTS ALTERNATING INDICATES A COMMUNICATION ERROR BETWEEN THE PANEL AND SENSOR. TYPICALLY CAUSED BY AN ISSUE WITH THE INTERFACE WIRE OR THE SENSOR.
	IF ONE OR MORE OF THESE LIGHTS ARE FLASHING IN ANY ORDER OTHER THAN LISTED ABOVE, NOTHING IS WRONG. THEY ARE INDICATING THE LOW POINTS OR “LEVEL STATUS” OF THE VEHICLE.
IF “AIR DUMP” LIGHT FLASHING...	STORING PROGRAM, WAIT FOR BIGFOOT LIGHT TO COME ON.
IF “AUTO LEVEL” LIGHT IS ON...	SYSTEM RUNNING AUTOLEVEL PROGRAM, WAIT TO FINISH OR RETRACT.
PANEL TURNS ON, WHEN IGNITION TURNED ON...	NORMAL, PANEL WILL SHUT OFF 5 MINUTES AFTER IGNITION IS OFF, EXTEND FUNCTIONS DISABLED.

Panel Troubleshooting

The FRONT, RIGHT, REAR or LEFT cylinder lights are flashing. This is indicating the low points of the coach as it sits, nothing is wrong with the control; it is constantly monitoring the level status of the vehicle.

Our panel will shut off by automatically after five minutes of no use. Panel will also turn on automatically when the ignition turns on, this is a safety feature monitoring the cylinder position (making sure they are retracted) and is only drawing power for the two LED's. The panel will shut off again after five minutes by itself after no use or ignition shuts off. With the ignition on, the panel power lights can be shut off, but the ALL UP light will stay on for safety.

LOW VOLTAGE CODE: FRONT and REAR lights flashing, control is seeing low voltage (less than 9.5-10v). Shut the panel off. Charge the house batteries, when they supply enough voltage, try system again (at least 15 minutes). If low voltage code comes on again, or never goes away, you may have to unplug the interface harness (between the panel and sensor) at the back of the control panel or the front of the sensor to clear the error code. Repeat battery charging. See location chart on last few pages next to picture of leveling sensor.

TIME OUT CODE: When AUTO leveling, if the **LEFT and RIGHT lights are flashing**, the system timed out, or there was movement in the coach during auto leveling or the cylinders ran out of stroke in order to reach level (re-park or add blocks to low corner cylinders).

If there is **no ALL UP light**, and the vehicle ignition turns on, the panel's alarm will sound. The alarm cannot be shut off until: The ignition is shut off **or** the ALL UP light comes on. The ALL UP light is tied to each cylinder's limit switches in the wire harness (grounded in-series circuit, normally closed limit switches, once limit switch mates circuit is broken and ALL UP light comes on). If one switch is not made the ALL UP light will not come on. Press the RETRACT button to retract the cylinders, pump will run until the ALL UP light comes on or 2 minutes.

If you get a **false ALL UP light (light on but one or more cylinders not fully retracted)**, check the wire connectors at all the limit switches, they are male and female spade connectors, they may have a poor connection or not plugged in all the way. If the connections are good then there may be moisture/rust in the limit switch or it is defective. Press and hold the EMERGENCY RETRACT button to retract the cylinders and override the limit switches, once button is released panel will shut off. Sometimes the limit switches can be taken off and cleaned, sprayed with WD40. Part #M50103FLAT to order replacement limit switch and pin, need 7/8" wrench only, wires are spade connectors (plug/unplug).

If you do not get an ALL UP light but cylinders are retracted, press and hold EMERGENCY RETRACT to see if that works. Otherwise, there could be a limit pin bent or missing/loose footpad not allowing pin to make contact with limit switch. Straighten pin or re-attach a footpad (if missing, disconnect limit switch wires to open the circuit). See Fig.4 for schematic or part #'s. If customer has access to hardware store, a ¼" vacuum cap can be placed under pin to help reach bent footpad. Customer can also disconnect wires on limit switch to open circuit (this will give you a false ALL UP light).

Limit Switches

We use a mechanical ball switch for our cylinder retract indication. This simple normally closed switch is on a grounded circuit, when the limit switch is made it breaks the circuit (for the light to come on). These switches can get road debris, rust, etc. inside the ball switch itself and make the switch stick. Also the pins can bend from contact with the footpad hitting a curb or parking lot during your drive. These parts are simple in design and replacement and fairly in-expensive compared to competition's internal pressure switch located inside the pump assembly on the manifold buried underneath the vehicle.

Panel won't turn on, system won't run, clicking noise, FRONT & REAR lights flash…

Battery low, panel won't turn on = coach battery, the system relies on the house battery. The battery needs to be nearly 100% charged for the system to work, it doesn't make a difference if the coach is new, that doesn't mean the battery is fully charged or even good. Battery's don't charge instantaneously, so one can't just expect to hook it up to a charger and the system will work immediately, if the battery is good, then the unit might have a ground issue. Auto systems may require user to un-plug/re-plug the interface cable to clear code on panel regardless, newer versions do this automatically and do not need to be unplugged.

Most tech support common calls

Most issues we receive are power related. Always check power and ground wire connections first. Check power level of battery under load (place volt meter on battery then press and hold EMERGENCY RETRACT on control to see if voltage drops).

Cylinders not lifting or holding pressure

This means there is more than likely air in the system (not bleed during installation). Two methods, easy method is to enter manual mode and completely extend all four cylinders to full extension and leave for an hour, then retract, wait another 30 minutes before operating again. If this does not fix the issue then the **secondary bleeding procedure** must be done, see below for instruction.

Attention: If you have a Bolt-on System do not lift rear wheels off the ground. Bolt-on Systems should only be bled using the secondary air bleeding process.

Cylinder will not operate, extend or retract…

Attempt to bleed system first, verify that it will not operate in either direction. Then check all wires at the leveling sensor to make sure they are inserted properly in the plug at the back of the sensor (wires may be loose in connector). If this is all good, then the corresponding valve/coil may be defective, in tank assembly check valve ground wire (to solenoid mounting bolt) and wire connection to wiring pigtail. If valve bad, part #M35008, take care replacing do to ease of crushing valve assembly on re-installation.

Secondary air bleeding process

If there is still air in the system, a more strategic method may be required. Loosen all four extend hose fittings (15mm wrench) on the jacks (located near the top of each cylinder), enough that fluid and air can escape. Enter manual mode on panel (press and hold MANUAL for 3 seconds until light comes on). Press and hold each cylinder until solid fluid comes out of each fitting. Tighten fittings and repeat for retract hose fittings to ensure all air is out, to retract cylinders in manual mode, press each cylinder and the RETRACT button simultaneously. Re-tighten all fittings and clean up mess. This method can also be done by placing each line in a bucket to minimize mess afterwards. *In some instances, the front jacks may need to be dis-mounted from underneath the cab to access the top extend ports during the bleeding procedure.*

Effective: January 21st, 2022

Warranty Guide

Owner must activate warranty! Via Phone or Website

1-800-752-9815 www.bigfootleveler.com

OEM Installed Auto Leveling Quad/Central Pump Systems:

1 Year Cylinder Replacement, Parts & Labor

Should the product be defective due to workmanship and/or material flaws, we will repair/replace the defective material. **Core charges may be applied and refunded on certain components.**
SnapPads are not covered under Bigfoot's system warranty.

Bigfoot is NOT responsible for:

- **Freight on warranty parts.**
- **Replacing footpads, bolts, or fluids lost as a result of failure to maintain the system (Loose footpads should be tightened at owner's expense).**
- **Damages caused by abuse, misuse, negligence, misapplication, error of operation, accidental or purposeful damage or faulty installation, including but not limited to hoses, fittings & wiring components.**
- **Liability for loss to the vehicle, or apparatus or property, loss of time, manufacturing costs, labor, material, loss of profits, consequential damages (direct or indirect).**
- **For transportation to and from a service center, on-site service calls to or from the customer, damage from road hazard, loss of salaries, commissions, lodging, towing charges, bus fares, car rentals, fuel expense, telephone charges, inconvenience compensation while repairing or replacing a defective part or material.**

This warranty voids all previous issues. Effective date: 1/21/2022

OWNERSHIP MUST BE REGISTERED WITHIN 30 DAYS FROM THE DATE OF PURCHASE TO ACTIVATE WARRANTY. Do it online at BIGFOOTLEVELER.com!

Prior to any work being done an **authorization number must be obtained** by calling 269-483-9633 for Warranty Parts or Service Labor. For full warranty transcript just contact us!

Service labor based on a flat rate schedule determined by Bigfoot for **authorized** work performed will be reimbursed. This will eliminate much diagnostic time and avoid **refusal of unauthorized claims.**
Many problems may be resolved by contacting a Bigfoot service representative.

Provide the system serial number here: _____