

WARRANTY

FURRION® AIR CONDITIONER CHECKLIST FOR WARRANTY REQUEST

Once completed – E-mail to support@Furrion.com

*Incomplete or inaccurate information will delay processing. Replacement parts will be shipped unless otherwise noted.

Dealer Name: _____ Dealer Account #: _____
Dealer Phone: _____ E-mail: _____
Dealer Contact: _____ Dealer PO #: _____
Customer Name: _____ Original Owner: Yes No
Shipping Address: _____ Case #: _____
City: _____ State: _____ Zip: _____
Coach Manufacturer: _____ Model of Coach: _____ Floorplan: _____
Complete Coach VIN #: _____ Year of Coach: _____
Date of Manufacture: _____ Original Date of Purchase: _____
Model #: _____ Serial #: _____

Nature of the Complaint & Troubleshooting Performed:

Control Type / Thermostat

Thermostat Model and Version: _____ Controller Model and Version: _____

ADB Model: _____ Heat Strip Model If Installed: _____

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Diagnostic Information

Is there a visible refrigerant leak within the AC unit, location of leak? Yes No
If Yes Photo Required - Click box below to add photo

***** If a leak is identified, no additional testing is required *****

*After running the unit for 15 minutes at the coldest setting, please provide the following:

Does compressor run? _____ Amp draw on blue compressor wire: _____

Outdoor temperature at the upper unit while testing: _____ AC Volts: _____

Outdoor temp must be higher than 65 degrees F

Return/Intake Temperature: _____ Discharge/Supply Temperature: _____

Blower Motor Condition: _____ Amp Draw: _____ AC Volts: _____

Blower Wheel Condition: _____

Condenser Motor Condition: _____ Amp Draw: _____ AC Volts: _____

Condenser Fan Blade Condition: _____

Run Capacitor/MFD: IF: _____ OF: _____ CP: _____

Wiring Condition/Correct: _____

Thermostat DC Volts: _____ Control DC Volts: _____ Control Dip Settings: _____

Freeze Sensor Location/Ohms: _____ ICE Build UP on Evaporator: Yes No

Room Temperature Sensor Location: _____

Roof Thickness: _____ Compressor Cycle On and Off: Yes No

Please note: Submitting this form does not guarantee your claim will be paid or replacement will be issued.
Furrion may request additional details based on the documentation you have completed.