ENTRY DOOR FREQUENTLY ASKED QUESTIONS

QR-136

DOORS

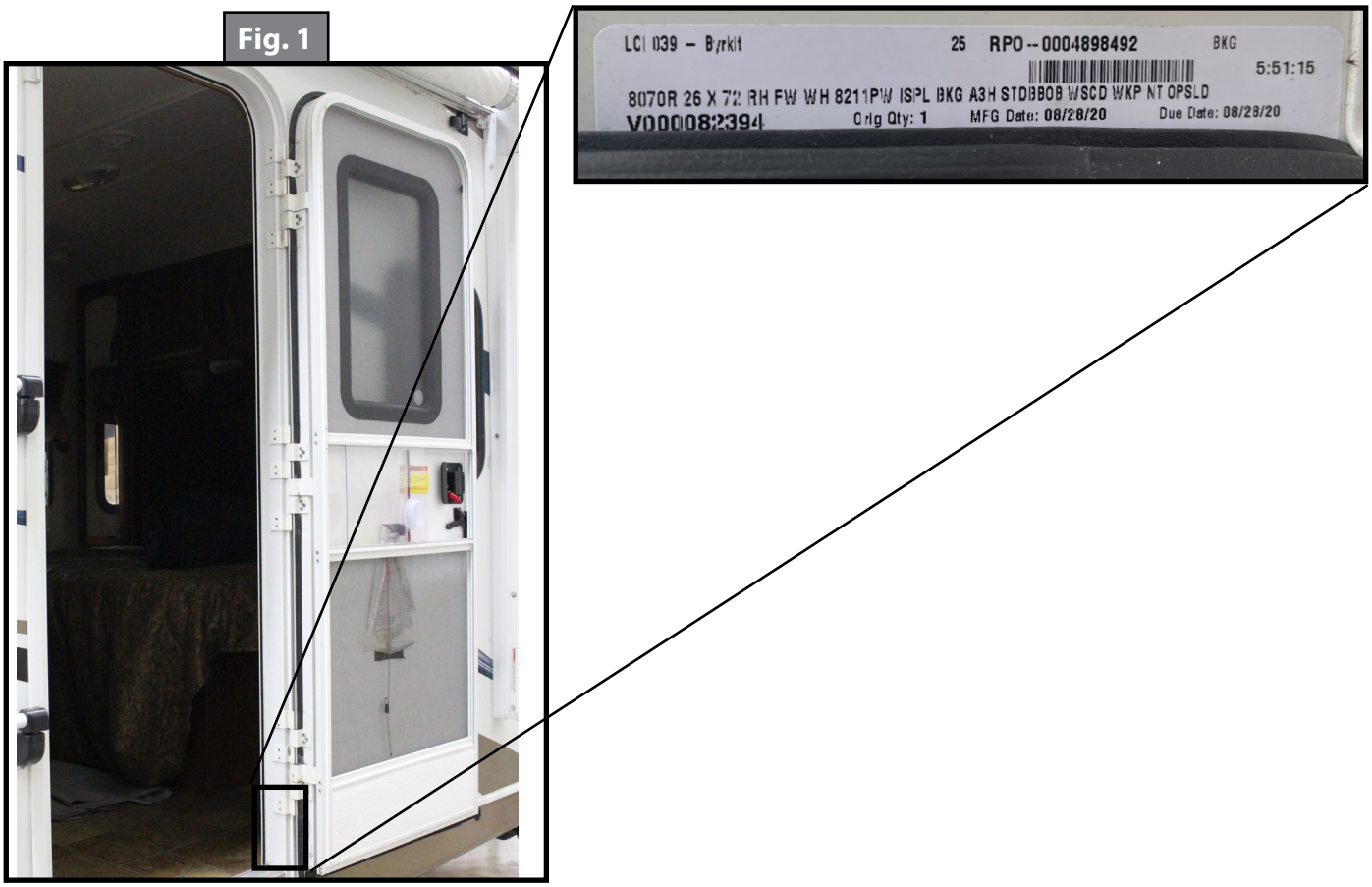
Purpose

This document outlines some of the most frequently asked questions regarding Lippert Entry Doors and should be used for reference purposes only. It also includes a visual reference to assist in locating the entry door identification tag.

Locating the Entry Door Identification Tag

The entry door identification tag provides the callout information for the door as well as the RPO number and the variant number. It is located on the hinge side of the door between the door and the frame at the bottom of the door (Fig. 1). The door must be fully open to see the tag.

Fig. 1



Frequently Asked Questions

Q. What is the actual size of my door?

A. The actual size of a door will be undersized by 1/2" in width and height when compared to the rough opening size of the door. A door with a rough opening of 26" x 72" will have an actual size of 25 1/2" x 71 1/2". You can also compare this to the rough opening size of the door, which can be found on the door's identification tag.

ENTRY DOOR FREQUENTLY ASKED QUESTIONS

DOORS

Q. What is the "rough opening size" of my door?
A. The rough opening size of a door is what is also called the "callout" size of the door. The callout size of a door is the size that is used to officially describe the door, and how it is categorized in relation to the frame and other doors. A door with a rough opening of 26" X 72" would have a callout size that was the same dimensions: 26" x 72". This information is listed on the entry door identification tag (Fig. 1).

Q. Is there a recommended screw pattern during install?
A. Yes. The bottom screw on each side of the door should be installed first (starting with the hinge side) followed by the top screw on each side (starting with the hinge side) then the middle hinge side screw, then the next lowest handle side screw, then the next highest handle side screw, and finally the middle handle side screw. A diagram of this screw pattern can be found on page 4 of the RV Entry Door Installation and Owner's Manual

Q. If I want to change my door from another brand to a Lippert door are the rough openings the same?
A. Yes, but the callouts used by the other brand to size the door could differ. Consult the manufacturer of your trailer to obtain the correct rough opening size, and use that information to determine which size of Lippert door you would need to replace it.

Q. Can there be daylight between the screen door and the felt on the outer frame?
A. Yes. Due to the material of the frame folding over at the radial corners when it bends, daylight can intrude between the frame and the door. This can be addressed by adjusting the striker plate of the door.

Q. Can a Screen Shot® be added to a Lippert door?
A. In most cases, yes. Check the door's identification tag for the size of your door's width. Round the measurement up to the nearest half to determine the door's size. The Screen Shot will fit door sizes 22, 24, 26, 28, and 30. Refer to the Screen Shot Installation and Owner's Manual for more information. You may also provide a photo of the door tag to the Lippert Care Center for door sizing and identification.

Q. What if my screen door is out of square?
A. If your screen door is out of square, it would need to be replaced.

Q. My screen door is hitting at the latch, but the main door works fine. How can I fix it?
A. This will require the screen door to be adjusted. First, check the measurements of the door and then make sure it's mounted properly to the hinge. Check that the screen door closes all the way at the hinges.

Q. What should I know when I'm reinstalling a window?
A. Make sure to have a firm grasp of the glass from both sides to be sure it will not fall out. Make sure all tabs are lined-up when reinstalling. Once completed, look at the window frame from outside and make sure there are no gaps between frame and fiberglass.
Entry Door Pressed Window Replacement

Q. The door handle occasionally sticks. How can I fix it?
A. Look for drag marks on latch and adjust striker accordingly. Make sure there is not too much camber (see next question, "How Can I Adjust Camber of the Door").
Check the reveal (e.g., the distance from face of the door [in closed position] out to the face of the frame or trim).

Q. How can I adjust the camber of the door?
A. Adjusting Door Camber

Q. How can I stop water seeping in around the hinges and onto the threshold?
A. Check seal on outer frame. Make sure the seal is not pinched or torn.