

TI-400

KITCHEN AND BATH

Purpose

This document outlines the procedures for correction restricting water flow in Flow Max Faucets.

Safety

AWARNING

The "WARNING" symbol above is a sign that a procedure has a safety risk involved and may cause death or serious personal injury if not performed safely and within the parameters set forth in this manual.

A CAUTION

Moving parts can pinch, crush, or cut. Keep clear and use caution.

Resources Required (depending on model, not all resources are needed)

- Pliers
- Small slotted screwdriver
- Towel or rag
- 2.5 mm hex wrench
- · Adjustable wrench

Procedure

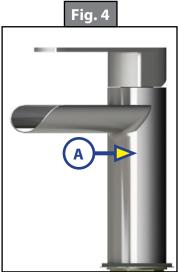
Aerator styles may differ, depending on faucet model.

- Screw-on head (Fig. 1A) see page 2.
- Pull down head (Fig. 2A) see page 3.
- Snap-in head (Fig. 3A) see page 4.
- Internal (Fig. 4A) see page 5.











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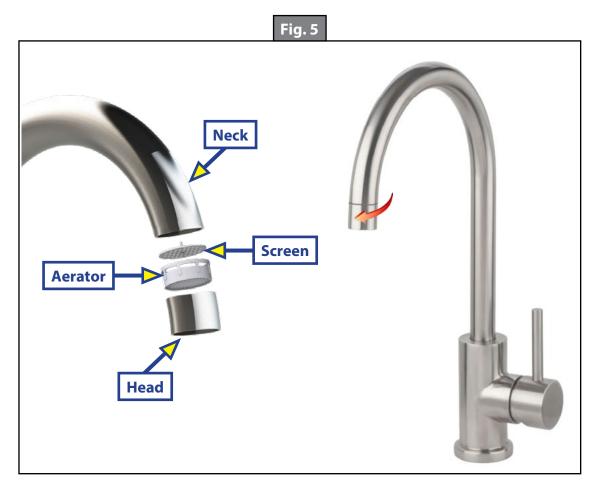
Screw-On Head

NOTE: The head is screwed on hand tight. With build-up of mineral deposits and debris, pliers may be needed to remove the faucet head.

1. Remove the head by unscrewing from neck (Fig. 5).

NOTE: If pliers are needed, place a towel over the head to protect from any damage from the jaws of the pliers.

- **2.** Remove the aerator from the head.
- **3.** Separate the aerator and screen.
- **4.** Rinse aerator and screen under water to clean any debris or build-up.
- **5.** Reattach and tighten head.



NOTE: If there is a leak from the aerator when the faucet is on, it is possible that the aerator may not be installed correctly. Remove the aerator and reinstall.



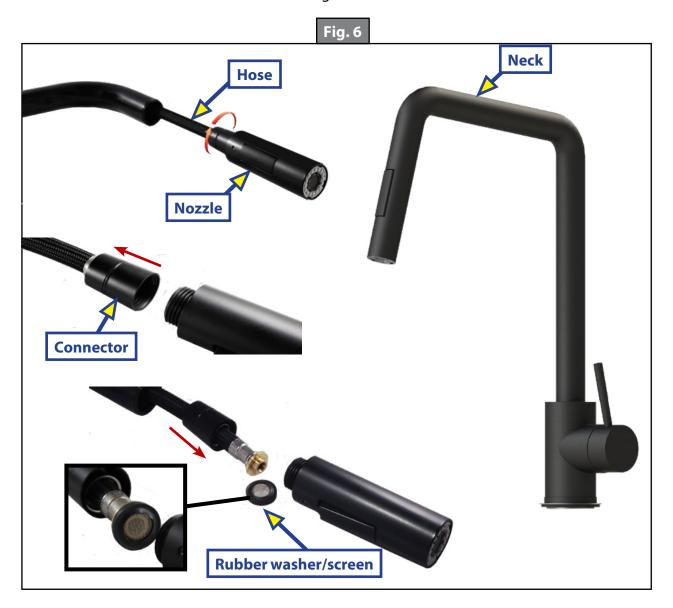
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Pull-Down Head

1. Pull the nozzle down (Fig. 6) and unscrew from the connector.

NOTE: Be sure to secure the hose from retracting back into neck.

- **2.** Slide the connector up to access the rubber washer/screen.
- **3.** Remove the rubber washer/screen from the hose by pulling off by hand.
- **4.** Rinse washer/screen under water to remove any debris or build-up.
- **5.** Reattach rubber washer/screen.
- **6.** Pull the connector down so the rubber washer/screen seats securely inside.
- **7.** Reattach the nozzle to nozzle connector and tighten.



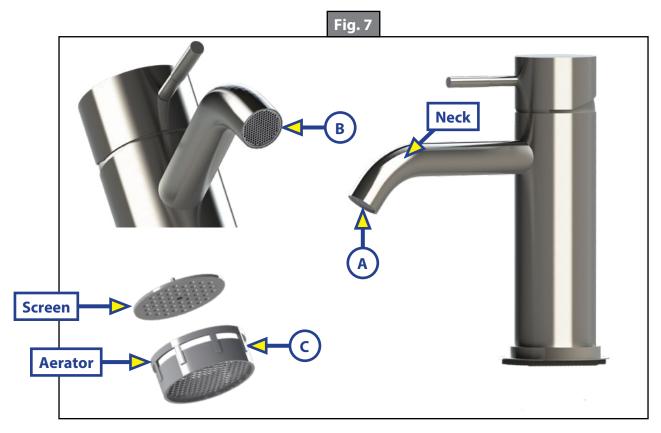
NOTE: If there is a leak from the aerator when the faucet is on, it is possible that the aerator may not be installed correctly. Remove the aerator and reinstall.



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Snap-In Head

- 1. Remove the aerator from the neck (Fig. 7A) with a small slotted screw driver by placing the edge into the tabs (Fig. 7B) gently prying the aerator from the neck.
- **2.** Separate the aerator and screen (Fig. 7C).
- **3.** Rinse aerator and screen under water to remove any debris or build up.
- **4.** Reinsert aerator and screen by pressing the aerator back into the neck.



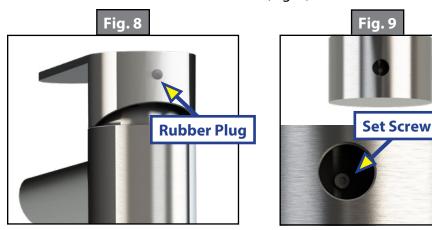
NOTE: If there is a leak from the aerator when the faucet is on, it is possible that the aerator may not be installed correctly. Remove the aerator and reinstall.



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Internal

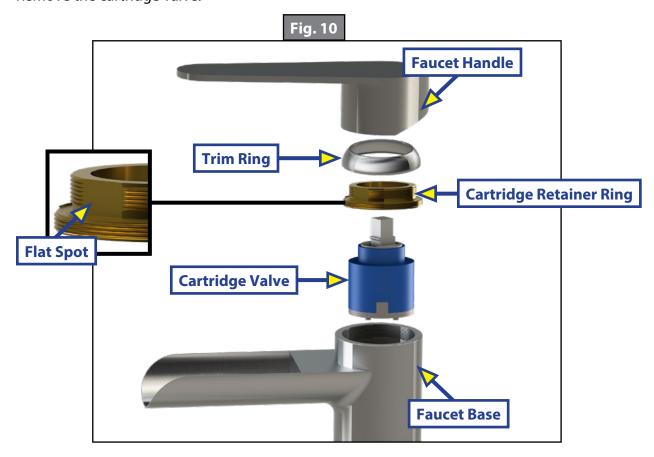
- 1. Remove the rubber plug (Fig. 8) allowing access to the set screw.
- **2.** With 2.5 mm hex wrench loosen the set screw (Fig. 9).



- **3.** Remove faucet handle from faucet base allowing access to the cartridge (Fig. 10).
- **4.** Remove the trim ring by unscrewing by hand.

NOTE: Use of tools to remove trim ring should not be necessary and could cause damage to the ring.

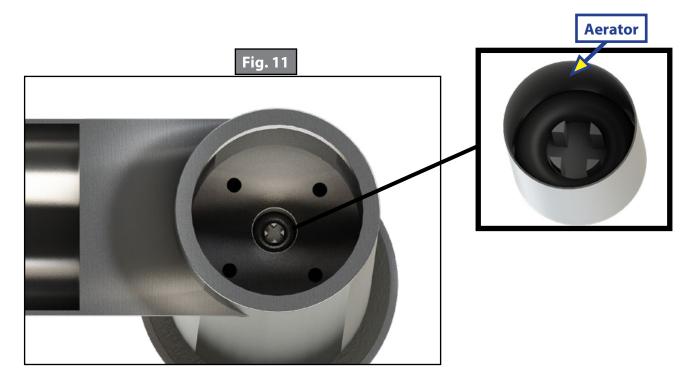
- 5. Remove the cartridge retainer ring with appropriate wrench by gripping the flat spots on the ring.
- **6.** Remove the cartridge valve.



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- **7.** Locate the aerator that is seated inside the faucet base (Fig. 11).
- **8.** Remove the aerator by gently gripping the edge of the aerator with a pair of needle nose pliers.
- **9.** Carefully rinse aerator under water to remove any debris or build up.
- **10.** Reinsert aerator using the needle nose pliers.

NOTE: When fully inserted, the aerator will not be flush with the faucet base.



- 11. Install the cartridge valve, making sure to completely seat it into the faucet base.
- **12.** Install the cartridge retainer ring and securely tighten with an adjustable wrench.
- **13.** Screw the trim ring into place and hand tighten only.
- **14.** Install the faucet handle and secure with a 2.5 mm hex wrench. Replace the rubber plug.

NOTE: If there is a leak from the faucet base when the faucet is on, it is possible that the cartridge valve may not be installed correctly. Remove the cartridge valve and reinstall.